



Distributor / Manufacturer Member of the Year Award

Purpose

The Distributor / Manufacturer Member of the Year Award recognises an outstanding organisation that has demonstrated excellence across all aspects of its business and made a significant contribution to the chemical supply chain.

This award celebrates companies involved in the manufacture, formulation, blending, processing, distribution, or supply of chemical products that have shown leadership in safety, sustainability, innovation, customer service, operational excellence, and responsible business practices.

The award recognises organisations that not only achieve strong business performance but also contribute positively to their employees, customers, communities, and the wider chemical industry.

Eligibility

- Open to member companies involved in the manufacture, blending, formulation, processing, distribution, or supply of chemical products.
- Organisations of all sizes are eligible.
- Entrants must be able to demonstrate achievements and performance within the previous 24 months.

1. Leadership, Strategy and Business Excellence (15%)

Evidence of strong leadership, strategic direction, and organisational performance.

Judges will look for:

- Clear business strategy and objectives
- Effective leadership and governance
- Sustainable business growth and resilience
- Strong organisational performance
- Ability to adapt to changing market conditions
- Evidence of long-term planning and continuous improvement

2. Safety, Health and Responsible Care Performance (20%)

Evidence of excellence in protecting employees, contractors, customers, communities, and the environment.

Judges will look for:

- Strong health and safety culture
- Leadership commitment to Responsible Care principles

- Effective risk management systems
- Occupational health and wellbeing initiatives
- Continuous improvement in safety performance
- Learning and sharing of best practice

3. Sustainability and Environmental Stewardship (15%)

Evidence of commitment to sustainable business practices and environmental improvement.

Judges will look for:

- Reduction of environmental impacts
- Carbon, energy, water, or waste reduction initiatives
- Sustainable manufacturing or distribution practices
- Circular economy or resource efficiency initiatives
- Measurable sustainability improvements
- Long-term sustainability commitments

4. Innovation and Product Development (15%)

Evidence of innovation that has delivered value to customers, the business, or the wider industry.

Judges will look for:

- Development of new products, formulations, or services
- Process innovation and operational improvements
- Investment in research and development
- Adoption of new technologies
- Solutions addressing customer or industry challenges
- Evidence of measurable benefits arising from innovation

5. People, Skills and Culture (10%)

Evidence of creating a positive workplace culture and investing in people.

Judges will look for:

- Employee development and training programmes
- Talent attraction and retention initiatives
- Diversity, equity, and inclusion activities
- Employee wellbeing and engagement
- Leadership development and succession planning
- Evidence of a positive organisational culture

6. Customer Excellence and Supply Chain Partnership (10%)

Evidence of delivering outstanding value and support to customers and partners.

Judges will look for:

- Strong customer relationships
- High levels of service and responsiveness
- Supply chain collaboration and partnership
- Customer-focused solutions
- Evidence of customer satisfaction and retention
- Support for customer success

7. Industry Leadership and Community Contribution (15%)

Evidence of positive contribution beyond the organisation itself.

Judges will look for:

- Active participation in industry initiatives and associations
- Sharing of best practice and industry knowledge
- Support for Responsible Care objectives
- Community engagement and social responsibility initiatives
- Contribution to industry skills, education, or talent development
- Acting as a positive ambassador for the chemical sector

Submission Requirements

Entrants should provide:

- An overview of the organisation and its operations
- Key achievements during the eligibility period
- Evidence supporting each award criterion
- Performance data demonstrating outcomes and improvements
- Examples of innovation, leadership, and industry contribution
- Customer testimonials, case studies, or supporting endorsements
- Future plans and ambitions

Judging Considerations

Judges will place particular emphasis on:

- Excellence across multiple areas of business performance
- Commitment to Responsible Care principles
- Demonstrable outcomes and measurable impact
- Leadership within the chemical supply chain
- Innovation and continuous improvement
- Positive contributions to employees, customers, communities, and the wider industry

Examples of Eligible Entrants

- Chemical manufacturers
- Chemical formulators and blenders
- Specialty chemical producers
- Industrial chemical suppliers
- Chemical distributors
- Ingredient and raw material suppliers
- Contract manufacturers
- Toll manufacturers and blending operations

What Makes a Winning Entry?

The ideal recipient will be an organisation that demonstrates outstanding all-round performance, combines commercial success with responsible business practices, actively supports the chemical industry, and serves as a benchmark for excellence across the chemical supply chain.

Eligibility Period

Activities, projects, initiatives, and business achievements undertaken within the previous 24 months.

Word Limit

1000 words plus supporting evidence.

Closing Date

The closing date for entries is **5pm on Wednesday 9th September 2026**

NB

All applications **must** include the following basic information at the top of the first page; Name | Job Title | Company | Email Address | Telephone No.

Please send your completed entry and any supporting documentation to:

awards@chemical.org.uk

using the Award title in the subject line

All entries should be sent as a PDF file with any supporting documentation added as appendices